

CASELINER s.r.o.
Standard Service Terms and Conditions for Consumers

I. Background

- 1.1. These standards service terms and conditions for consumers ("**Terms and Conditions**") are set in accordance with Act No. 634/1992 Sb., regulating consumer protection, as amended; and Act No. 89/2012 Sb., the Civil Code, as amended ("**Civil Code**"). These Terms and Conditions are the standard terms for the provision of services by CASELINER s.r.o., a company with its registered office at Nad Jezerem 568, 252 50 Vestec, registered with the Municipal Court of Prague under File No. C 146137, Co. Reg. No.: 285 00 164, VAT Reg. No. CZ28500164 ("**CASELINER**"), to private individuals – consumers (as defined below) purchasing goods (as defined below) from CASELINER.
- 1.2. By submitting an order (as defined below), the consumer acknowledges having read and being without reservation in agreement with the Terms and Conditions. Except as otherwise provided for in the Terms and Conditions, the rights and obligations of CASELINER and the Consumer explicitly agreed in the Order prevail over the rights and obligations set out herein.

II. Definitions and Interpretation

CASELINER and the Consumer acknowledge and agree that the following expressions used herein have the following meaning:

- 2.1. "**CASELINER**" means a legal entity incorporated under the laws of the Czech Republic.
- 2.2. "**Consumer**" or "**Buyer**" means an individual executing a contract or dealing with CASELINER outside that individual's trade, business, craft or profession.
- 2.3. "**Contract**" means a contract concluded between the Consumer (buyer) and CASELINER (seller) for the purchase of PIT EQUIPMENT or the Goods.
- 2.4. "**Parties**" means collectively the Consumer and CASELINER.
- 2.5. "**PIT EQUIPMENT**" means a solid portfolio of equipment for racing teams including special transport and storage equipment, static box equipment, tools, refuelling sets, pit stands, LED electronic boards, products for VIP facilities and pit accessories.
- 2.6. "**Goods**" means the goods manufactured and/or dealt with by CASELINER.
- 2.7. "**Bespoke Goods**" means the Goods customised at the Consumer's request.
- 2.8. "**Retail Prices**" means the prices specified for the individual items of the Goods and payable by the Consumer for the Goods.
- 2.9. "**Trading Name**" means the trading name of CASELINER registered in the Commercial Register.
- 2.10. "**Order**" means the order for the Goods.
- 2.11. "**Purchase Price**" means the purchase price payable for the Goods in individual cases as agreed by the Parties and shown on the Order Confirmation (as defined below).

III. Order, Contract Execution, Supply and Delivery

- 3.1 All Orders will be submitted by the Consumer to CASELINER solely in the PDF or XLS format and emailed to info@caseliner.eu or other email address indicated by CASELINER to the Consumer for that purpose; or sent by post to the CASELINER's trading address at Nad Jezerem 568, 252 50 Vestec.
- 3.2 CASELINER reserves the right to accept only the Orders containing the code, text specification and number of items of the ordered Goods.

- 3.3 All Orders will be accepted/confirmed by CASELINER solely in writing; by email sent to the email address used by the Consumer to submit the Order or sent by post to the address indicated by the Consumer. In that confirmation, CASELINER will confirm the specification of individual items of the ordered Goods, number of individual items of the ordered Goods and the Purchase Price payable for the ordered Goods, and will anticipate the date on which the Goods will arrive (“**Order Confirmation**”).
- 3.4 The Consumer will approve the anticipated date shown on the Order Confirmation without undue delay (at the latest within two (2) business days after the Order Confirmation has been delivered); by email sent to the CASELINER’s email address info@caseliner.eu or other email address indicated by CASELINER to the Consumer for that purpose. Not commented on by the Consumer within four (4) business days after the Order Confirmation has been delivered, the anticipated date shown on the Order Confirmation is deemed approved by the Consumer. The Consumer acknowledges that by approving the anticipated date shown on the Order Confirmation in accordance with this Clause 3.4 hereof the Consumer at the same time confirms without reservation the specification of individual items of the ordered Goods, number of individual items of the ordered Goods and the Purchase Price payable for the ordered Goods shown on the Order Confirmation.
- 3.5 The Goods will be supplied by CASELINER in the amount shown on the Order Confirmation; by the anticipated date set in accordance with Clause 3.4 hereof.
- 3.6 The Consumer acknowledges that the Goods supplied by CASELINER under the Contract will include also the Goods purchased by CASELINER from other manufacturers and dealers (“**Subcontractors**”). The anticipated date set by CASELINER and shown on the Order Confirmation anticipates that the individual items of the Goods will be supplied by the Subcontractors along with CASELINER by that date.
- 3.7 The Contract between CASELINER and the Consumer hereunder is created upon the CASELINER’s acceptance of the Consumer’s Order and indication of the anticipated date shown on the Order Confirmation sent to the Consumer; and upon the Consumer’s approval of the anticipated date shown on the Order Confirmation or upon the moment that date is deemed approved by the Consumer.
- 3.8 CASELINER will supply the Goods by making the same available for collection by the Consumer at the CASELINER’s trading address at Nad Jezerem 568, 252 50 Vestec, Czech Republic. Except as the Parties otherwise agree, the Consumer will commission carrier services at the Consumer’s expenses and risk to collect the Goods. The Consumer will notify CASELINER as of the carrier commissioned to collect the Goods at the CASELINER’s trading address and will do so before the anticipated date of collection. Where so requested by CASELINER, that carrier will prove its authorisation to collect the Goods on behalf of the Consumer. For the avoidance of doubt, it is stipulated that the risk of damage to the Goods passes to the Consumer under Section 2121 and Section 2123(1) of the Civil Code upon the collection of the Goods, upon the moment the Goods are made available for collection by the Consumer under the Contract even if the Consumer fails to collect the Goods within the stipulated time limit, or upon the moment the Goods are collected by the carrier named by the Consumer, as the case might be.
- 3.9 CASELINER reserves the right to name and show a carrier on the Order Confirmation as an option for the Consumer to collect the Goods from CASELINER and deliver the same to the Consumer at the Consumer’s expenses and risk. If interested in the option offered by CASELINER, the Consumer will accept the same by email sent to the CASELINER’s email address info@caseliner.eu or other email address indicated by CASELINER to the Consumer for that purpose; at the latest within three (3) days after the Order Confirmation has been sent. The Consumer explicitly acknowledges and agrees that the Goods will be delivered to the Consumer by the carrier selected hereunder, at the Consumer’s expenses and risk, after the carrier’s costs are paid by the Consumer into the account of that carrier. The bank details will be shown by that carrier on the invoice issued in respect of the carrier services. CASELINER will notify the Consumer once the Goods leave the CASELINER’s warehouse to be delivered to the Consumer. The Consumer hereby acknowledges and agrees that CASELINER will not be held liable for late delivery of the Goods, whether caused by the carrier (delayed delivery, etc.) or by the Consumer (failure to lend assistance with collecting the Goods, etc.), and for damage to the Goods caused during delivery to the Consumer. Any and all communication regarding the delivery will be maintained directly between the Consumer and the carrier.
- 3.10 The Consumer acknowledges that the day on which the Goods are made available for collection cannot be requested by the Consumer to precede the day on which the Goods are anticipated to arrive as shown on the Order Confirmation.
- 3.11 Where the Goods are made available for collection and the Consumer is in breach of the Contract by failing to collect the Goods within the stipulated time limit, CASELINER will take reasonable steps to store the Goods. Where the Consumer fails to collect the Goods for over fourteen (14) calendar days, CASELINER may (and can) request the Consumer to pay the storage fee of five per cent (5%) of the Purchase Price payable for the Goods for every commenced week of delay.

- 3.12 The Consumer acknowledges and agrees that CASELINER will charge packaging costs on the Goods sold for less than CZK 5,000 excl. VAT. The packaging costs will be charged in the amount set in the CASELINER's price list or as agreed by the Parties.

IV. Price and Payment

- 4.1. The Consumer will pay **CASELINER** the Purchase Price for the Goods shown in the Retail Price List and the offer, respectively; the prices being shown in CZK or EUR.
- 4.2. The Purchase Price payable for the Goods will be specified by CASELINER on an invoice emailed to the email address used by the Consumer to submit the Order, or sent by post to the address indicated by the Consumer, as the case might be.
- 4.3. The Parties agree that the Consumer will pay CASELINER the Purchase Price for the Goods in full and by the date shown on the invoice. The Purchase Price is deemed paid when the **account shown on the respective invoice** is credited with the respective amount or when the Purchase Price is paid **in cash**. CASELINER will supply the Goods to the Consumer after the Purchase Price is paid by the Consumer in full.
- 4.4. Consumer's failure to settle the invoice for over five (5) calendar days is deemed a material breach of the Consumer's obligations under the Contract; in which case CASELINER has a right to cancel the Contract.
- 4.5. The Parties agree that the Consumer will always pay CASELINER the Purchase Price for the ordered Bespoke Goods; except as the Parties otherwise agree.
- 4.6. Except as CASELINER and the Consumer otherwise agree, the (pro forma) invoices are payable within fourteen (14) calendar days of invoice date.
- 4.7. Invoices failing to include the elements prescribed by law may be returned by the Consumer to CASELINER for correction or completion by the due date shown on the invoice. The Consumer will not be in delay in paying the Purchase Price for the Goods until the corrected invoice is returned. Claims for the correction of invoices made by the Consumer after the due date shown on the respective invoice have no suspensory effect on the Consumer's obligation to pay the Purchase Price for the Goods against the issued invoice.

V. Cancellation

- 5.1. Where the Contract, or the Order, as the case might be, is negotiated away from the CASELINER's business premises (Section 1820 of the Civil Code), the Consumer has a right to cancel the Contract in accordance with Section 1829 of the Civil Code within fourteen (14) days after the Goods or the last consignment of the Goods (if several types or parts of the Goods have been ordered) have been collected by the Consumer or party designated by the Consumer (other than the carrier). To comply with the time limit set for cancelling the Contract under this Clause 5.1 hereof, the Consumer will send the notice of cancellation before the respective time limit for cancelling the Contract expires, or will serve the notice on CASELINER or CASELINER's authorised representative by hand.
- 5.2. In accordance with Section 1837 of the Civil Code, the Consumer cannot cancel the Contract for the provision of:
- Goods customised at the Consumer's request or for the Consumer, that is, for the provision of the Bespoke Goods;
 - on-site repair or maintenance as indicated by the Consumer; save for the provision of other than requested repairs or other than requested spare parts; and
 - digital content other than stored on a data carrier supplied with previous explicit approval by the Consumer before the time limit set for cancelling the Contract has expired.
- 5.3. Where the Contract is cancelled by the Consumer, the Consumer will bear direct costs incurred in returning the Goods back to CASELINER; and will be liable to CASELINER under Section 1833 of the Civil Code only for the reduction in the value of the Goods caused by the handling of the Goods in a manner other than that which is necessary with regard to the nature, properties and functionality of the Goods.
- 5.4. Where the Contract is cancelled by the Consumer, CASELINER will refund the Consumer without undue delay, however, at the latest within fourteen (14) days after the Contract has been cancelled; in which case CASELINER will issue a full refund (including the delivery costs paid by the Consumer under the Contract) using the same payment method the Consumer used to purchase the Goods. Where the Consumer has not opted for the cheapest delivery option offered by CASELINER, CASELINER will refund the Consumer the delivery costs in the amount equivalent to that of the cheapest delivery option offered. The Consumer will be refunded only after the Consumer properly returns the Goods to CASELINER, or proves that the Goods have been dispatched by registered post to the CASELINER's trading address or other address indicated by CASELINER in writing or that delivery of the Goods has been commissioned (and the Goods

have been handed to the carrier named by CASELINER) and delivered to the CASELINER's trading address or other address indicated by CASELINER in writing. The Consumer will dispatch, deliver or otherwise return the Goods to CASELINER without undue delay, however, at the latest within fourteen (14) days after the Contract has been cancelled.

- 5.5. Where the Contract is cancelled, the Consumer will:
- return to CASELINER the original copy of invoice or sales receipt containing information as to the Goods and serial number (if applicable), and guarantee certificate (if issued);
 - pack the Goods returned to CASELINER accordingly (preferably use the original packaging) so that the Goods suffer no damage during delivery otherwise CASELINER will not be liable for the damage caused; and
 - return the Goods to CASELINER in proper condition and complete, together with the instructions for use and other documents, cables and accessories.
- 5.6. The Consumer will notify CASELINER as of the cancelled Contract in writing; with the option to send the notice of cancellation together with the returned Goods. CASELINER recommends that the Goods being returned to CASELINER be insured. Where the Goods remain uninsured and suffer damage when being returned to CASELINER, the consequences thereof will be borne solely by the Consumer. The notice of cancellation may as well be served using the form attached hereto as **Appendix 2**.
- 5.7. Where the Parties fail to mutually agree upon amending the executed Contract with respect to the substantial change in circumstances occurring after the Contract has been executed and where that circumstances create a gross disproportion between the CASELINER's and Consumer's rights and obligations by disadvantaging CASELINER (ended production of specific types of the Goods, etc.), CASELINER reserves the right to cancel the Contract within fourteen (14) days after the Order Confirmation has been delivered to the Consumer; in which case CASELINER may cancel the Contract in writing or by email.

VI. Liability

- 6.1. Guarantee claims and faulty product claims are regulated by applicable law, namely the Civil Code. The Consumer has a right to make a faulty product claim within twenty-four (24) months after the claimed Goods have been duly collected. Where the "use by" date is shown on the Goods, packaging or instructions for use, CASELINER guarantees that the Goods will be fit for use and suitable for the usual purpose for that period or that the Goods will retain the usual properties from the moment the Goods have been collected by the Consumer, or the Goods delivered to the Consumer have reached the destination under the Contract, as the case might be.
- 6.2. Where the Goods develop a fault, the Consumer may claim a free repair or replacement unless it is disproportionate to the nature of the fault. Where the fault concerns only a component part of the Goods, only the replacement of that component part may be claimed. Where the Goods cannot be repaired or replaced, the Consumer has a right to cancel the Contract.
- 6.3. Where the Goods develop three (3) or more faults or where an identical fault repeats three times, the Consumer has a right to replacement of the Goods or component part thereof or to cancel the Contract.
- 6.4. Where the Contract is not cancelled or replacement of the Goods or component part or repair is not claimed by the Consumer, the Consumer has a right to reasonable price reduction. The Consumer has a right to reasonable price reduction also in cases where replacement of the faulty Goods or component part thereof or repair cannot be provided by CASELINER and in cases where CASELINER fails to remedy the situation within a reasonable time. Where the Goods have developed a fault creating an obligation for CASELINER and that Goods are sold for a lower price or used, the Consumer has a right to reasonable price reduction under Section 2171 of the Civil Code instead of a right to replacement.
- 6.5. In accordance with Section 2167 of the Civil Code, the right to make a faulty product claim does not apply to:
- a) faults developed to the Goods sold for a lower price due to that fault;
 - b) fair wear and tear;
 - c) faults developed to the used Goods in correspondence to the extent of use or wear and tear upon collection of the Goods by the Consumer; and
 - d) cases where it follows from the nature of the thing.

In accordance with Section 2170 of the Civil Code, no faulty product claim may be made where the fault developed to the Goods was known to the Consumer before collecting the Goods or where the fault developed as result of the Consumer's activities.

- 6.6. The Consumer may make faulty product claims at the CASELINER's trading address at Nad Jezerem 568, 252 50 Vestec or submit the same to third parties designated by CASELINER. Where the faulty product claims are made by way of returning

the Goods via a carrier, the Goods are recommended to be returned at all times to the CASELINER's registered office address at Nad Jezerem 568, 252 50 Vestec or to the address of a respective party named by CASELINER to accept the claims. Where the guarantee certificate designates other party to carry out repairs and that party is located at the place of CASELINER or another place closer to the Consumer, the Consumer will claim repair with that party designated to carry out guarantee repairs (Section 2172 of the Civil Code).

CASELINER or a party authorised thereby will issue a return merchandise authorisation report to the Consumer ("**RMA Report**") containing the RMA number and other elements prescribed by law. The Consumer will sign the RMA Report and thus confirm that the information provided therein is correct. The Consumer will receive a copy of the RMA Report.

6.7. Where the faulty product claim is made, the Consumer will:

- submit to CASELINER the original copy of guarantee certificate (if issued) together with the invoice or sales receipt containing information as to the claimed Goods and serial number (if applicable);
- pack the Goods submitted to CASELINER accordingly (preferably use the original packaging) so that the Goods suffer no damage during delivery (the Consumer acknowledges that the costs corresponding to the damage to the Goods caused during delivery will be borne by the Consumer where the carrier rejects the claim for damage due to improper and insufficient packaging);
- submit the Goods to CASELINER in a complete condition, together with documents, cables and accessories, so that the functionality of the Goods can be verified and the Goods repaired;
- specify the fault in detail and state the frequency thereof; and
- back up the data stored on the submitted data carrier as CASELINER is not liable for data loss or damage.

6.8. Compliance with the aforementioned process will speed up the claims handling process and lower the probability of claims denied by CASELINER.

6.9. The claim will be handled by CASELINER or a party authorised thereby immediately; or within three (3) business days where the complex nature of the claim so requires. The reasonable time necessary to examine the fault with respect to the type of the claimed product or service is not included therein. The claim will be handled and the fault removed without undue delay, however, at the latest within thirty (30) days after the claim has been made unless a longer period is agreed by CASELINER and the Consumer.

6.10. Where the faulty product claim is made, CASELINER will confirm to the Consumer in writing in accordance with Section 2173 of the Civil Code when the claim was made, that the repair was carried out and how long the repair took.

6.11. The Goods repaired or replaced under the faulty product claims will be delivered to the Consumer or stored for collection at the CASELINER's business premises shown on the RMA Report for a maximum of six (6) months. After this time, CASELINER may set a reasonable time for collection and notify the Consumer as of the same. Where the Consumer gets warned that the Goods will otherwise be sold, CASELINER may sell the Goods accordingly at the Consumer's expense after that time limit expires to no effect, acting in compliance with law in force.

6.12. The costs incurred in delivering the claimed Goods from the Consumer to the place designated by CASELINER to handle the claim will always be borne by the Consumer. Where the claim is approved by CASELINER, the Consumer has a right to a refund of the costs reasonably incurred in delivering the claimed Goods from the Consumer to the place designated by CASELINER to handle the claim, provided that the refund is claimed by the Consumer in accordance with Section 1924 of the Civil Code.

6.13. Where the claim is denied by CASELINER, the Consumer has no right to a refund of the costs incurred in making that claim and CASELINER is entitled to claim a refund of the costs incurred by CASELINER in relation to the Consumer's denied claim.

6.14. Where the Goods are delivered to the Consumer by a carrier and that Goods are delivered clearly damaged, the Consumer has a right to reject the delivered Goods on the grounds of damaged packaging. Where the Consumer decides not to reject the Goods despite that fact or reveals the damage after unpacking the Goods, the Consumer will make a claim. In order to avoid doubt and potential denial of the claim, CASELINER recommends the Consumer to make the claim against the carrier upon collection of the Goods, however, at the latest within three (3) business days after the damaged Goods have been collected from the carrier, and draw up a damage report. CASELINER will address the claim based on that damage report and claim investigation results of the carrier. Where the claim is approved, the Consumer has a right to replacement of the Goods or to cancel the Contract. No claims for damage caused/developed to the Goods during delivery may be approved unless the damage is reported to the respective carrier and a damage report is drawn.

6.15. CASELINER is not liable for damage to the Goods caused during delivery to the destination designated by the Consumer.

The Consumer acknowledges that a claim for damage to the Goods caused during delivery to the destination designated by the Consumer may be properly made only when the requirements set out by the respective carrier in the respective carrier agreement are met. Where the Consumer fails to meet the requirements for making a claim for damage to the Goods caused during delivery to the destination designated by the Consumer, no damages may be claimed by the Consumer against the respective carrier or CASELINER. The Consumer acknowledges that no claim for damage to the Goods caused during delivery may be claimed, whether in full or in part, unless the Goods are properly collected from the respective carrier. No claim for damage to the Goods caused during delivery to the destination designated by the Consumer may be made against CASELINER on any other grounds. CASELINER will assist the Consumer as necessary with making a claim for damage caused during delivery against the respective carrier.

VII. Personal Data Processing

- 7.1. The personal data of the Consumer or the parties related to the Consumer disclosed in the Contract or otherwise provided to CASELINER ("**Consumer's Related Parties**"), within the scale of the personal data regarding the: (i) Consumer: name and surname, address, email address, telephone number and bank account; and (ii) Consumer's Related Parties: name and surname, email address, telephone number ("**Personal Data**"), will be processed by CASELINER acting in the capacity as the controller in order to execute the Contract and perform the rights and obligations thereunder. Acting in the capacity as the controller, CASELINER may process the respective Personal Data also (i) for compliance with legal obligations implied by individual provisions of law, for instance, accounting; and (ii) for the purposes of the legitimate interests pursued by CASELINER whereby, for instance, the Personal Data may be transmitted within the CASELINER's group or be processed by CASELINER acting in the capacity as the controller for the purposes of informing the Consumer or the Consumer's Related Parties as to the delivery of the Goods to the Consumer. The legal basis for processing the Personal Data is thus based on Article 6(1)(b), 6(1)(c) and 6(1)(f) of Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation) ("**Regulation**"). Acting in the capacity as the controller, CASELINER will allow third parties – processors to access the Personal Data only under the conditions provided for by applicable law, the said processors being the CASELINER's accounting, tax or legal advisors.
- 7.2. Acting in the capacity as the controller, CASELINER maintains an electronic database of individual Consumers and Consumer's Related Parties (parties specified in the Contract or the Order as contact persons, or parties involved in delivering the Goods to the Consumer, as the case might be). The Personal Data will be kept as long as necessary for the performance of the Contract. The Personal Data will be kept by CASELINER for the purposes of future claims for an additional period of five (5) years after the Contract has ended or for a longer period required for that purposes by applicable law.
- 7.3. The Consumer hereby acknowledges having been aware of the scale, purpose and means of processing the Personal Data and having reviewed the information regarding the personal data processing available at <http://www.caseliner.eu> and **Appendix 4** hereto. The Consumer confirms they authorisation to transmit the Personal Data of the Consumer's Related Parties to CASELINER acting in the capacity as the controller; and compliance with the Regulation with respect to the Consumer's Related Parties.
- 7.4. CASELINER will ensure that the data held are processed securely and in compliance with standard norms and laws in force regulating personal data, confidentiality is maintained and appropriate technical and organisational measures are in place against unauthorised or unlawful processing of the Personal Data and against loss, destruction or damage of the same.
- 7.5. The Consumer acknowledges that the Personal Data subjects have relevant rights relating to their Personal Data in compliance with the Regulation; namely the right of access to data, the right to have data rectified or deleted, or to restrict the processing, as the case might be, the right to object to the processing, the right to data portability and the right to lodge a complaint with a supervisory authority. The Consumer confirms compliance with the obligation to inform under Article 13 and 14 of the Regulation in relation to the Personal Data subject – Consumer's Related Parties whose Personal Data have been transmitted by the Consumer to CASELINER, at least to the extent of information regarding the personal data processing available at <http://www.caseliner.eu> and **Appendix 4** hereto.
- 7.6. Where the Consumer is in breach of either obligation under the Contract, or the Regulation, as the case might be, and CASELINER therefore incurs any costs, becomes obligated to compensate the damage suffered by the Personal Data subject or to pay any penalty, the Consumer will reimburse CASELINER for that costs, compensation or penalty at the latest within ten (10) days after having been so requested in writing.

VIII. Miscellaneous

- 8.1. Written instruments designated for the Consumer will be delivered to the address specified by the Consumer in the Order; written instruments designated for CASELINER will be delivered to the address specified in the Terms and

Conditions. The Parties will notify each other as of their new mailing (or email) address without undue delay, whereby CASELINER will do so by specifying its new address in the amended Terms and Conditions displayed on the CASELINER's website. Where the Parties fail to do so, the written instrument is deemed delivered even if returned to the sender as undelivered to the last known address, with effect from the day that written instrument has been returned as undelivered.

- 8.2. The rights and obligations created hereunder will be governed and construed in accordance with the laws of the Czech Republic, namely Act No. 89/ 2012 Sb., the Civil Code, as amended.
- 8.3. The Consumer acknowledges and agrees that any dispute arising out of or relating to the Contract other than settled out of court in accordance with Clause 8.3 hereof will be resolved by the courts of the Czech Republic, under the laws of the Czech Republic. The competent court for resolving disputes will be the civil court with jurisdiction over the Consumer.
- 8.4. CASELINER reserves the right to amend the Terms and Conditions. The amended Terms and Conditions will be properly displayed on the CASELINER's website. The amended wording of the Terms and Conditions will always supersede the previous wording of the Terms and Conditions in full. The Contract will always be governed by the Terms and Conditions being in force and effect at the moment of Contract execution.

Issued on 1 January 2019 with effect from 1 January 2019

Appendixes:

Appendix 1 – Retail Prices

Appendix 2 – Cancellation Form

Appendix 3 – Sample Order

Appendix 4 – Personal Data Processing